



Department of Medical Assistance Services  
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[www.dmas.state.va.us](http://www.dmas.state.va.us)

# MEDICAID PROVIDER MANUAL UPDATE

TO: All Hospital providers participating in the Virginia Medical Assistance Program, Health Maintenance Organizations providing services to Virginia Medicaid recipients, and all holders of the *Hospital* Medicaid provider manual

UPDATE: H-01-03

FROM: Patrick W. Finnerty, Director  
Department of Medical Assistance Services

DATE: 8/20/2003

SUBJECT: Update to Second Edition of the *Hospital* provider manual

The purpose of this memorandum is to notify you of changes to your provider manual. The attached table shows the changes to the manual. Please insert the new pages and retain the attached table.

The amendments to Chapter V are updated to include billing information related to HIPAA and the new MMIS.

The amendments to Appendix B are updated to include information regarding claims submitted by the provider on the UB-92 CMS-1450 and billing information for Temporary Detention Orders relating to the new MMIS and HIPAA.

Please review these changes carefully.

## **ELIGIBILITY AND CLAIMS STATUS INFORMATION**

DMAS offers a web-based Internet option to access information regarding Medicaid eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification information. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>.

## **COPIES OF MANUALS**

DMAS publishes electronic and printable copies of its provider manuals and Medicaid Memoranda on the DMAS website at [www.dmas.state.va.us](http://www.dmas.state.va.us). Refer to the Provider Column to find Medicaid and SLH provider manuals or click on "Medicaid Memos to Providers" to view Medicaid Memoranda. The Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet, or would like a paper copy of a

manual, you can order these by contacting Commonwealth-Martin at 804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

**“HELPLINE”**

The “HELPLINE” is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except State holidays, to answer questions. The “HELPLINE” numbers are:

|                |                 |
|----------------|-----------------|
| 786-6273       | Richmond area   |
| 1-800-552-8627 | All other areas |

Please remember that the “HELPLINE” is for provider use only.

Attachment (1)

***HOSPITAL MANUAL***  
**REVISION CHART**  
**August 20, 2003**

**SUMMARY OF REVISIONS**

| <b>MANUAL<br/>SECTION</b> | <b>MATERIAL REVISED</b> | <b>NEW PAGE<br/>NUMBER(S)</b> | <b>REVISED PAGE(S)</b> | <b>REVISION<br/>DATE</b> |
|---------------------------|-------------------------|-------------------------------|------------------------|--------------------------|
| Chapter V                 | Entire Chapter V        |                               | Entire Chapter V       | 08/31/03                 |
| Appendix B                | Entire Appendix B       |                               | Entire Appendix B      | 08/31/03                 |

**FILING INSTRUCTIONS**

| <b>MANUAL<br/>SECTION</b> | <b>DISCARD</b> | <b>INSERT</b>  | <b>OTHER INSTRUCTIONS</b> |
|---------------------------|----------------|----------------|---------------------------|
| Chapter V                 | Old Chapter V  | New Chapter V  |                           |
| Appendix B                | Old Appendix B | New Appendix B |                           |